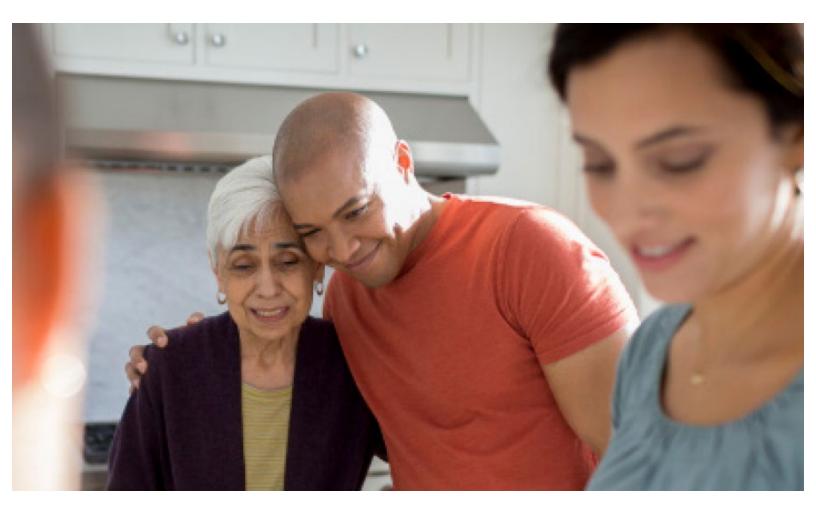
Critical Support



Living with Dying

When someone we love has a terminal illness (or even if we are that person), we must find a way to live with dying.

Living with dying is a complicated combination of emotions, decisions, and actions.



Emotions

More than two decades ago, University of Chicago psychiatrist Elisabeth Kübler-Ross, MD, identified various stages that people who are dying may experience. Their families quite often experience the same emotions. The stages do not necessarily progress in the order listed. Furthermore, the dying person, and those who love him or her, may go back and forth among some or all of these stages. Knowledge of these stages may help us understand the dying person's reactions —and our own.

- Denial: "I want a second opinion."
- Anger: "Why didn't the doctor spot it sooner?"
- Bargaining: "Please just give me enough time to see my daughter get married."
- **Depression:** Depression over things we will never do again and things we will never get to do at all.
- Acceptance: Acceptance is not a happy time or a sad time. It just is.

Sometimes we can see a loss coming before it happens. Perhaps a friend or family member is suffering from a terminal illness, in which case we might start the grieving process while they're still alive. In a way, we're grieving the expectation of death. This is known as anticipatory grief.



Decisions

- For the person with the illness, one of the most important facets of living with dying is securing peace of mind about their end-of-life care. This is called Advance Care Planning, and it is the process of ensuring their healthcare wishes are honored if they no longer have the ability to articulate them themselves.
- They need to decide on the specific type of end-of-life care they want (or don't want) and decide who they trust to carry out their wishes



Actions

It is important for those decisions to be documented. These documents are known as Advance Directives. They are a combination of a living will (which is different from a last will and testament) and a healthcare proxy.

Another important action to consider is using the services of a hospice during the last 6 months of life.

According to the Hospice Foundation of America, hospice is:

- Medical care to help someone with a terminal illness live as well as possible for as long as possible, increasing quality of life.
- An interdisciplinary team of professionals who address physical, psychosocial, and spiritual distress focused on both the dying person and their entire family.
- Care that addresses symptom management, coordination of care, communication and decision making, clarification of goals of care, and quality of life.

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In many cases, hospice care is provided at the person's residence, and as mentioned above, it covers the patient and the entire family unit. Attempts to provide a cure are replaced by palliative care which is focused on the reduction of pain and other symptoms of the specific illness or condition. Patients can choose to use as many or as few of the hospice services as they see fit.

Your doctor can recommend a program in your area.



Critical support when you need it

Visit **optumeap.com/criticalsupportcenter** for additional critical support resources and information.

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This program should not be used for emergency or urgent care needs. In an emergency, call 911 or go to the nearest emergency room. This program is not a substitute for a doctor's or professional's care. Consult with your clinician for specific health care needs, treatment or medication. Due to the potential for a conflict of interest, legal consultation will not be provided on issues that may involve legal action against Optum or its affiliates, or any entity through which the caller is receiving these services directly or indirectly (e.g., employer or health plan). This program and its components may not be available in all states or for all group sizes and is subject to change. Coverage exclusions and limitations may apply.

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