

Evacuating yourself and your family

Plan to evacuate

A wide variety of emergencies may cause an evacuation. In some instances, you may have a day or two to prepare, while other situations might call for an immediate evacuation. Planning ahead is vital to ensuring that you can evacuate quickly and safely, no matter what the circumstances.

Before an evacuation

- Learn the types of disasters that are likely in your community and the local emergency, evacuation and shelter plans for each specific disaster.
- Plan how you will leave and where you will go if you are advised to evacuate:
 - Identify several places you could go in an emergency, such as a friend's home in another town or a hotel. Choose destinations in different directions so that you have options during an emergency.
 - If needed, identify a place to stay that will accept pets. Most public shelters allow only service animals.
 - Be familiar with alternate routes and other means of transportation out of your area.
 - Always follow the instructions of local officials and remember that your evacuation route may be on foot depending on the type of disaster.
- Develop a family/household communication and reunification plan so that you can maintain contact and take the best actions for each of you and reunite if you are separated.
- Assemble supplies that are ready for evacuation, both a 'go-bag' that you can carry when you evacuate on foot or public transportation, and supplies for travelling longer distances if you have a personal vehicle.
- If you have a car:
 - Keep a full tank of petrol in it if an evacuation seems likely. Keep a half tank of petrol in it at all times in case of an unexpected need to evacuate. Petrol stations may be closed during emergencies and unable to pump petrol during power outages. Plan to take one car per family to reduce congestion and delay.
 - Make sure that you have a portable emergency kit in the car.
- If you do not have a car, plan how you will leave if needed. Make arrangements with family, friends or your local government.



During an evacuation

- Search online for a list of open shelters during an active disaster in your local area.
- Listen to a battery-powered radio and follow local evacuation instructions.
- Take your emergency supply kit.
- Leave early enough to avoid being trapped by severe weather.
- Take your pets with you, but understand that only service animals may be permitted in public shelters. Plan how you will care for your pets in an emergency now.
- If time allows:
 - Call or email the contact in your family communications plan who lives farther away.
 - Tell them where you are going.
 - Secure your home by closing and locking doors and windows.
 - Unplug electrical equipment such as radios, televisions and small appliances. Leave freezers and refrigerators plugged in unless there is a risk of flooding. If there is damage to your home and you are instructed to do so, shut off water, gas and electricity before leaving.
 - Leave a note telling others when you left and where you are going.
 - Wear sturdy shoes and clothing that provides some protection such as long pants, long-sleeved shirts and a hat.
 - Check with neighbours who may need a lift.
- Follow recommended evacuation routes. Do not take shortcuts – they may be blocked.
- Be alert for road hazards such as washed-out roads or bridges and downed power lines. Do not drive into flooded areas.



After an evacuation

If you evacuated for the storm, check with local officials both where you're staying and back home before you travel.

- Residents returning to disaster-affected areas after significant events should expect and prepare for disruptions to daily activities, and remember that returning home before storm debris is cleared is dangerous.
- Let friends and family know before you leave and when you arrive.
- Charge devices and consider getting back-up batteries in case power outages continue.
- Fill up your petrol tank and consider downloading a fuel app to check for outages along your route.
- Bring supplies such as water and non-perishable food for the car ride.
- Avoid downed power or utility lines – they may be live with deadly voltage.
- Stay away and report them immediately to your power or utility company.
- Only use generators away from your home and NEVER run a generator inside a home or garage, or connect it to your home's electrical system.



Critical support when you need it

Visit optumwellbeing.com/criticalsupportcenter for additional critical support resources and information.



This programme should not be used for emergency or urgent care needs. In an emergency, call the local emergency services phone number or go to the nearest accident and emergency department. This programme is not a substitute for a doctor's or professional's care. This programme and its components may not be available in all locations, and coverage exclusions and limitations may apply.

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