Critical Support



Coping with Suicide Grief

When a loved one dies by suicide, it is common to feel shocked, confused, angry, sad or any combination of emotions. Those left behind can often struggle to cope with not only the loss of someone close to them, but also the challenge of coming to terms with how and why it happened.



Suicide can impact all genders, ages, ethnicities and communities. Certain groups may be at higher risk than others but suicide does not discriminate. The process of grief after suicide is a complex one. At times it may seem that it's a process that has no end and that no progress is being made. There may be setbacks and difficult days but if you or someone you know is experiencing suicide grief, take comfort in the knowledge that there are steps you can take that may help ease that burden.

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How to Help Yourself Cope with Suicide Grief

- Find a support group. There are many resources available and can be found through organisations like Samaritans, which can be accessed online at www.samaritans.org.
- Express your feelings when you need to, stay silent when you want to.
- Seek professional help. It's okay to reach out.
- Take all the time you need to grieve. Be patient. Don't be too hard on yourself.
- Your grief is unique to you; nobody can tell you should feel or long long the grief process will take.
- Don't rush in to making major, life changing decisions.



How to Help Others Cope with Suicide Grief

- What to say: Simple, heartfelt and direct things like "I'm so sorry for your loss" or "What can I do to help?"
- What not to say: Hollow, uncomfortable things like "I know exactly how you feel", "At least he's not suffering anymore" or "Don't worry, you'll find someone else."
- Offer to help with mundane daily chores and obligations like running errands, feeding or walking pets, cutting the grass, etc.
- Be aware that their grief may seem to have passed but they may still need your help and support for an extended period of time.
- Understand that they may be experiencing a multitude of complicated emotions all at once.
- Stay in contact. Even if you don't quite know what to say or do, just be present and be in regular contact.

If someone is showing signs of being suicidal themselves (or even actually mentioning thoughts of suicide) here is what Samaritans recommends you do.



Have an honest conversation

- 1. Talk to them in private
- 2. Listen to their story
- 3. Tell them you care about them
- 4. Ask directly if they are thinking about suicide
- 5. Encourage them to seek treatment or contact their GP or therapist
- 6. Avoid debating the value of life, minimising their problems or giving advice



If a person says they are considering suicide

- Take the person seriously
- Stay with them
- Help them remove lethal means
- Call Samaritans at 116 123
- Text 85258 to text with a trained crisis counsellor from Shout 85258 for free, 24/7
- Escort them to mental health services or an A&E. As mentioned earlier, the process of grief after suicide is complex.



If you have thoughts of hurting yourself or others — or you know someone having those thoughts — seek help right away. If you or someone you know is in immediate danger, call **999** — or go to the closest A&E. To reach a trained crisis counsellor, call Samaritans at **116 123**. You may also text **"Shout"** to **85258** or chat at www.samaritans.org. The lifeline provides 24/7 free and confidential support.*



Critical support when you need it

Visit **optumeap.com/criticalsupportcenter** for additional critical support resources and information.



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*The Lifeline provides live crisis center phone services in English and Welsh and uses Language Line Solutions to provide translation services in over 250 additional languages for people who call 116 123.

This programme should not be used for emergency or urgent care needs. In an emergency, call 999 or go to the nearest A&E. This programme is not a substitute for a GP's or professional's care. Consult your GP for specific health care needs, treatment or medication. Due to the potential for a conflict of interest, legal consultation will not be provided on issues that may involve legal action against Optum or its affiliates, or any entity through which the caller is receiving these services directly or indirectly (e.g. employer or health plan). This programme and its components may not be available in all areas or for all group sizes and is subject to change. Coverage exclusions and limitations may apply.

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