

Coping with a traumatic event

Some tragedies involve unthinkable acts of violence, which can be difficult to understand. We're here with support when you need it.

If you turn on the TV, pick up a newspaper or go on the internet, you'll likely find the news is full of stories that can evoke strong emotions. When violence strikes closer to home — like in your community — it may be even harder to process. Resilience is the ability to cope with your emotions and allows you to bounce back from tough situations.



What are common responses to a traumatic event?

Intense feelings. Right after the event, you may feel shocked and overwhelmed. For a while, you may be jumpy, irritable or depressed. It may be hard to focus, concentrate or make decisions.

Physical stress For example, headaches, dizziness and nausea. Keep an eye on these, as you may need to seek medical attention.

Unexpected emotional reactions. For example, hearing sirens or loud noises may cause strong emotions, reactions or grief. You may also have changes in sleeping or eating patterns.

Strained relationships. You may find yourself fighting with friends and loved ones. Or you may feel withdrawn and tend to keep to yourself. Try to get back to socializing with at least one or two family members or friends.

Some tips for recovering from a traumatic event

Ask for help. Talk to others about your thoughts and feelings, if you feel comfortable doing so. Identify supportive and helpful people you can turn to when you need help or advice. Also try keeping a journal.

Choose when to connect. Disconnecting from media may give you time to focus on important things — like your health or stress management.

Change your perspective. Try to find something you've learned from the negative experience. It may be helpful to gain a broader perspective.

Focus on your feelings. Acknowledge your feelings as they occur to you. Self-awareness is an important first step in learning to manage your feelings.

Practise healthy behaviours. Get plenty of sleep, eat a well-balanced diet and get physical activity.

Start a routine. Get back in the habit of sleeping and eating at regular times. Consider taking up a new hobby or other activities that you enjoy.



While people may process trauma in different ways, there are a variety of resources available to yourself and loved ones on optumwellbeing.com

Our Critical Support Centre offers emotional support resources and information when you need it most. Find a variety of topic areas including mental health, traumatic events, natural disasters, grief and loss, supporting adolescents in crisis, and more.



Critical support when you need it

Visit optumwellbeing.com for additional critical support resources and information.



To access specific benefits information

visit livewell.optum.com and log in with your access code:



Call for support



This programme should not be used for emergency or urgent care needs. In an emergency, call the local emergency services phone number or go to the nearest ambulatory or emergency room facility. This programme is not a substitute for a doctor's or professional's care. This programme and its components may not be available in all locations, and coverage exclusions and limitations may apply.

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