Critical Support



Tips for safeguarding yourself from stressful moments

It's normal to feel stress, but there are times when even the most relaxed and well-adjusted person can feel overwhelmed mentally and physically.



1. Be realistic — and optimistic

You are one person with 24 hours in a day. Don't set yourself up to fail by putting pressure on yourself to be perfect. Instead, make the goal about doing the best you can.

Also, look for reasons to be positive. It can be easy to get sucked into negative thinking, especially if you surround yourself with with those that are negative thinkers. But inviting yourself to take pride in your personal and professional accomplishments, however small, can go a long way in helping you feel energized and motivated.



2. Set boundaries

Resist the pressure or urge to make yourself available at all hours. Being "on" nonstop and trying to fit too much into one day can make you less effective and eventually lead to burnout. Do what you can to organize your time and tasks, so you're focusing on the highest priorities first and most. For example, divide errands into "mustdos," "should-dos" and "no-need-to-dos" where possible. Also, consider delegating what you can — and often should — to colleagues at work and loved ones in your personal life. There are a variety of resources available to yourself and loved ones on

optumeap.com

Our Critical Support Center offers emotional support resources and information when you need it most. Find a variety of topic areas including mental health, traumatic events, natural disasters, grief and loss, supporting adolescents in crisis and more.



3. Take time for yourself

Make sure to take time for yourself — even if it's just a few minutes or an hour or two. For example, during normal work cycles, if you are in a role that does not require being officially on call, give yourself permission to turn off email notifications, and decline to take meetings and calls during scheduled time off. Also, give yourself permission to say "no, thank you" to requests for extra shifts or invites for get-togethers with family and friends. Giving yourself downtime to recharge can ultimately help you be more upbeat and productive overall.



4. Limit distractions

People who believe they get more done by multitasking usually are less productive than those who focus on a given task. So, aim to limit distractions. Instead of answering one-off emails as they hit your inbox, schedule regular times throughout your workday to answer them in groups. If your work requires concentration, block time off your calendar and signal to colleagues not to disturb you. For example, shut your door, hang a sign with "work in progress, please do not disturb" or sign off the internal instant messaging account.

Likewise, if you're in the habit of checking personal email, answering texts and/or scrolling news and social media sites at all hours, resist the urge. Instead, schedule breaks as appropriate and possible to check these items and respond.



5. Take a break

Understanding that relaxation is the natural countermeasure for stress, it's important to take breaks to help you refresh and recharge. Even short breaks help improve your mood, performance and well-being. So, yes, get up and go for a short walk, talk to a pal, run an errand, watch a funny cat video or whatever it is you might enjoy. Also, schedule in activities you enjoy that have nothing to do with your job, other people's milestones or holidays. So, for example, read a book, watch a movie or go for a hike. When it comes to taking a break, it doesn't matter "what" you do, so much as "that" you do take the opportunity to rejuvenate.

If you do feel intensely stressed, use relaxation techniques like deep breathing, mediation, yoga or whatever else you find that helps slow your breathing and heart rate to bring you back to equilibrium.



6. Take care of your health

Even when your schedule heats up at work or at play, make time for regular exercise, getting enough sleep and eating healthy, balanced meals. It's true — all of these can help you be more resilient to stress and feel better overall:

- Exercising has a myriad of physical and mental benefits, from increasing your energy and lifting your spirits to calming your nervous system, and more.
- Making healthy food choices and eating regular, small meals can help maintain your energy and focus, while helping you avoid the risks of becoming lethargic or agitated as a result of low blood sugar.
- Quality sleep improves your productivity, creativity, problem-solving skills and focus.



7. Reach out

Whether in-person or virtually, having a solid support system among coworkers, friends and loved ones can help you ultimately be less stressed and more productive. In the moment of high stress, just having someone to talk to who will listen to what you're going through can help you calm down or cool off and reset.

Plus, maintaining positive friendships generally correlates to mental health and happiness. That's because healthy friendships can help keep your spirits up, give you a sense of connection and improve your self-confidence, among other benefits.



Bonus — take time to laugh

Let's face it, laughing is fun and feels good. It also offers short- and longterm health benefits. Laughing stimulates your heart, lungs and muscles, and triggers endorphins that help improve your mood and even temporarily relieve pain. Laughing also releases and relieves muscle tension, so it can help you relax. And it boosts your immune system by releasing chemicals in your body that help fight stress.

Laughter has other benefits, too. It can strengthen relationships by creating bonds and shared experiences. And, when used appropriately in certain situations, humor can help defuse conflict.

These are just a few ways to help you reduce and protect against stressors.

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Call for Support at

Your Optum benefit offers support from specially trained, mental health specialists to help anyone who is overwhelmed, depressed, or searching for answers.



Critical support when you need it

Visit **optumeap.com** for additional critical support resources and information.

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*If you're pregnant, physically inactive or have a health condition like arthritis, diabetes or heart disease, check with your doctor before starting an exercise program or increasing your activity level. They can tell you what types and amounts of activities are safe for you.

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